Troubleshooting VMware vRealize Operations

Course Overview
This two-day course gives VMware vRealize® Operations™ administrators the skills to perform basic troubleshooting tasks. The course also gives administrators the skills to ensure that their vRealize Operations instance meets its use-case objectives of continuous performance optimization, app-aware intelligent remediation, and integrated compliance. The hands-on training provides an overview of the tools and processes available to ensure a vRealize Operations deployment is running in a healthy state.

Course Objectives
By the end of the course, you should be able to meet the following objectives:

- Identify the vRealize Operations components affected in typical troubleshooting scenarios
- List the environmental and operational factors that can generate problems in vRealize Operations
- Use self-monitoring tools to assess and troubleshoot operational issues in vRealize Operations
- Access CLI-based tools to assess and troubleshoot operational issues in vRealize Operations
- Use the vRealize Operations API tool to retrieve cluster data and perform actions
- Retrieve and review log files associated with specific vRealize Operations components
- Use available tools to troubleshoot problem scenarios in vRealize Operations
- Identify the best practices to ensure a vRealize Operations instance remains in a healthy state
- Locate resources to help you troubleshoot vRealize Operations

Target Audience
System administrators tasked with maintaining a vRealize Operations cluster

Prerequisites
This class requires system administration experience with vRealize Operations deployments or completion of the following course:

- VMware vRealize Operations: Install, Configure, Manage [V8.2]

Course Delivery Options
- Classroom
- Live Online
- Private Training

Product Alignment
- VMware vRealize® Operations Manager™ 8.x
Course Modules

1 Course Introduction
   • Introduction and course logistics
   • Course objectives

2 Running a vRealize Operations Instance
   • Identify the components of a vRealize Operations cluster
   • Identify common problems that affect vRealize Operations
   • List the environmental and operational factors that can affect vRealize Operations
   • Identify the affected components

3 vRealize Operations Troubleshooting Tools
   • Use vRealize Operations self-monitoring tools to troubleshoot problems
   • Use CLI tools to troubleshoot vRealize Operations problems
   • Identify the log files used by individual vRealize Operations components
   • Run commands to analyze vRealize Operations log files
   • Use the vRealize Operations API tool

4 vRealize Operations Troubleshooting Scenarios
   • Use relevant tools to troubleshoot problem scenarios

5 Maintaining vRealize Operations
   • Use best practices to ensure the vRealize Operations cluster remains in a healthy state
   • Back up and restore vRealize Operations
   • Identify vRealize Operations troubleshooting resources

Contact
If you have questions or need help registering for this course, click here.