Course Overview
This five-day, hands-on course gives you the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines, how to manage the access and security of the machines, and how to provide a customized desktop environment to end users.

Course Objectives
By the end of the course, you should be able to meet the following objectives:

- Identify VMware Horizon components
- Install and configure View Connection Server
- Install and configure virtual desktops
- Configure and manage VMware Horizon® Client™ systems
- Configure and manage pools of physical and virtual machines
- Configure and manage automated pools of full virtual machines
- Configure and manage pools of linked-clone desktops
- Configure and manage automated pools of instant clones
- Configure and manage Remote Desktop Services (RDS) pools of desktops and applications
- Use Horizon Administrator to configure the VMware Horizon environment
- Configure secure access to virtual desktops
- Use VMware User Environment Manager™ to manage user personalization and application configurations
- Describe steps to deploy profile management
- Use VMware App Volumes™ to provision and manage applications
- Identify the benefits of JMP architecture
- Manage the performance and scalability of a VMware Horizon deployment

Target Audience
Technical personnel who work in the IT departments of end-customer companies and people who are responsible for the delivery of remote or virtual desktop services

Prerequisites
Customers attending this course should have, at a minimum, the following VMware infrastructure skills:

- Use VMware vSphere® Web Client to view the state of virtual machines, datastores, and networks
- Open a virtual machine console on VMware vCenter Server® and access the guest operating system
- Create snapshots of virtual machines
- Configure guest customization specifications
- Modify virtual machine properties
- Convert a virtual machine into a template
- Deploy a virtual machine from a template
Attendees should also have the following Microsoft Windows system administration experience:

- Configure Active Directory services, including DNS, DHCP, and time synchronization
- Restrict user activities by implementing Group Policy objects
- Configure Windows systems to enable Remote Desktop Connections
- Build an ODBC connection to an SQL Server database

**Certifications**

This course prepares you for the following certification:

- [VMware Certified Professional 7 – Desktop and Mobility (VCP7-DTM)](mailto:VCP7-DTM)

**Course Delivery Options**

- Classroom
- Live Online
- [Onsite](#)
- [On Demand](#)

**Product Alignment**

- VMware Horizon 7.7
- User Environment Manager 9.5
- App Volumes Manager 2.15
Course Modules

1 Course Introduction

2 Introduction to VMware Horizon
   - Recognize the features and benefits of VMware Horizon
   - Identify the major function of each VMware Horizon component
   - Define a use case for your virtual desktop and application infrastructure

3 View Connection Server
   - Identify the system and virtualization requirements for a View Connection server
   - License VMware Horizon components
   - Configure View Connection Server
   - Use the dashboard to quickly focus on the details of a problem
   - Identify the benefits of using the VMware Horizon Help Desk tool

4 VMware Horizon Desktops
   - Outline the process and choices in setting up VMware Horizon virtual machines
   - Compare the remote display protocols that are available in VMware Horizon
   - Outline the configuration choices when installing Horizon Agent

5 VMware Horizon Desktop Pools
   - Identify the steps to set up a template for desktop pool deployment
   - List the steps to add desktops to the View Connection Server inventory
   - Define desktop entitlement
   - Describe how information on the Users and Groups page can be used to control and monitor Horizon users
   - Explain the hierarchy of global policies, pool-level policies, and user-level policies
   - List the Horizon Group Policy administrative template files

6 Horizon Client Options
   - Enlist the requirements for a Horizon Client installation
   - Install Horizon Client and connect to a virtual desktop
   - Explain USB redirection and options
   - Define and compare a thin client with a system running Horizon Client

7 Creating Automated Pools of Full Virtual Machines
   - Configure Virtual Printing for location-based printing

8 Creating and Managing Linked-Clone Desktop Pools
   - Describe the VMware linked-clone technology
   - Enlist the system requirements for View Composer
   - Outline the steps to install View Composer
   - Outline the steps necessary to set up a desktop pool that uses linked clones
   - Compare the purpose of the parent and the replica virtual machines
   - Compare the recompose, refresh, and rebalance management operations for linked clones
   - Describe the management operations for persistent disks

9 Creating and Managing Instant-Clone Desktop Pools
   - Identify the advantages of instant clones
   - Differentiate between View Composer linked clones and instant clones
   - Identify the types of instant-clone virtual machines
   - Enlist the requirements of instant clones
   - Outline the steps to set up an automated pool that uses instant clones
   - Set up an automated pool of instant clones
   - Update the image of an instant clone desktop pool using the push-image operation

10 VMware Horizon Authentication
   - Compare the authentication options that View Connection Server supports
   - Explain the purpose of roles and privileges in VMware Horizon
   - Outline the steps to create a Horizon administrator and a custom role
   - List some of the best practices for configuring Horizon administrators
   - Configure Horizon Server to use a new TLS Certificate
11 Managing VMware Horizon Security
- Compare tunnels and direct connections for client access to desktops
- Compare the benefits of using VMware Unified Access Gateway™ in the DMZ
- List the advantages of direct connections
- Discuss the benefits of using Unified Access Gateway
- List the two-factor authentication options that are supported by Unified Access Gateway
- Configure a Unified Access Gateway appliance

12 Profile Management Using User Environment Manager
- Identify the User Environment Manager functional areas and their benefits
- Outline the steps that are required to install and configure User Environment Manager components
- Manage user personalization using the User Environment Manager management console
- Install User Environment Manager
- Describe User Environment Manager smart policies

13 Creating RDS Desktop and Application Pools
- Explain the difference between an RDS desktop pool and an automated pool
- Access a single application by using the RDS application pool
- Compare and contrast an RDSH pool, a farm, and an application pool
- Create an RDS desktop pool and an application pool
- Identify the load-balancing options for Remote Desktop Session Hosts

14 Using App Volumes to Provision and Manage Applications
- Explain how App Volumes works
- Identify the features and benefits of App Volumes
- Identify the interface elements of App Volumes
- Install and configure App Volumes

15 JMP and Horizon 7 Overview
- Identify the benefits of JMP
- Enlist the JMP and Horizon 7 components
- Identify JMP deployment considerations
- Install and configure JMP Server

16 Command-Line Tools and Backup Options
- Describe key View Connection Server features that are available as command-line options with the vdmadmin command
- Explain the purpose of kiosk mode for client systems and how it is configured
- Identify the log locations for each VMware Horizon component
- Describe the backup options for VMware Horizon databases

17 VMware Horizon Performance and Scalability
- Describe the purpose of a replica server
- List several best practices for multiserver deployment in a pod
- Describe the benefits of the Cloud Pod Architecture feature for large-scale VMware Horizon deployments
- Establish a session with a desktop machine in a different pod by logging in to a local View Connection Server instance
- Create global entitlements for accessing Horizon Desktops

Contact
If you have questions or need help registering for this course, click here.